

Deutsche Notes User Group improves communication and collaboration with IBM Lotus

Overview
Deutsche Notes User Group e.V. Jena, Germany www.dnug.de
Industry <ul style="list-style-type: none"> Professional Services
Members <ul style="list-style-type: none"> 1,500
Products <ul style="list-style-type: none"> IBM® Lotus® Connections V2.5.0.1 IBM Lotus Quickr® IBM Lotus Sametime® V8.5



“By adopting a platform based on IBM Lotus Connections and Lotus Sametime, we have revolutionized the way our members communicate—and exponentially expanded our capacity for collaboration.”

—Reiner Gratzfeld, Chairman
Deutsche Notes User Group

Founded in 1994, Deutsche Notes User Group e.V. is an experienced community of IBM collaboration and messaging users. Its members come from more than 500 companies, IT service providers and universities. Deutsche Notes User Group also organizes several conferences, workshops, special interest group meetings and regional meetings every year.

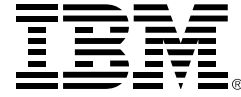
Challenge

The Deutsche Notes User Group wanted its members to coordinate and collaborate more efficiently. Although it already leveraged an IBM Lotus Notes and Lotus Domino environment, the organization believed e-mails were too cumbersome to coordinate projects. The user group needed to adopt a new interactive communication platform, including easy, secure access to online spaces to share information, documents and to work on common projects. The group sought integration with existing environments such as Lotus Notes, Microsoft® Office and Microsoft Windows Explorer as well as Lotus Symphony.

Solution

The Deutsche Notes User Group implemented the European Lotus User Club (EULUC) platform, an interactive communication platform, based on IBM Lotus Connections V2.5.0.1 and IBM Lotus Sametime V8.5 software. The goal of the EULUC platform is to provide a modern Web 2.0 platform to communicate and collaborate more effectively. The new platform provides its users the ability to create blogs and virtual communities while sharing bookmarks and knowledge. Lotus Sametime also allows for instant-decision making and ad hoc coordination amongst users.

Lotus Quickr software builds on the EULUC platform by providing online team spaces where members can share and collaborate, and use team calendars, discussion forums, Web logs (blogs), wikis and other collaboration tools for managing projects and creating content between different organizations outside the firewall. Lotus Quickr team spaces are used to share and discuss documents such as agendas, presentations and protocols between companies organized via DNUG as well as for internal work groups.



Benefits

- The Deutsche Notes User Group now has a robust collaboration and communications platform to more effectively facilitate communication between all users
- The new solution shortens communication times and allows users to easily search for experts amongst the broad user community
- Lotus Quickr helps to reduce duplication of effort and content inconsistencies while reducing the amount of e-mail necessary to coordinate projects
- By sending a document link instead of file attachments, Lotus Quickr helps save server and client-related storage
- Users leverage Lotus Quickr connectors to work without leaving their tool of choice and easily keep up to date on document/team room changes through RSS/ATOM feeds

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